



INFORMATION ON THE PROCESSING AND ACCESS TO DATA FROM SILOSAPP

In accordance with **Regulation (EU) 2023/2854** on data generated by connected products and related services, we provide users with the following clear and understandable information regarding the data generated by **SilosApp**

1. Data generated by the product

- **Type of data generated:** The data collected by the SilosApp devices are weight, temperature, and the device configuration itself.
- **Format of the data:** All data are collected in plain text.
- **Estimated volume:** Although each device has several user-defined variable configurations, the estimated volume is 30 MB in the cases with the highest frequency.
- **Generation frequency:** According to the user's choice, ranging from real-time to once every 2 hours.

2. Retention and storage

- **Storage location:** All data are stored on a remote server located within the EU..
- **Retention period:** Weight data are retained for 12 months, while configuration data are retained indefinitely as long as the user maintains their account

3. Access, extraction and deletion of data

The user can:

- **Access their data** through the web application available at:
<https://silos.dinacell.com>
- **Extract their data** in CSV format using the “Export” button available in the application.



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- **Delete their data** by sending a request via email to silos.support@dinacell.com

4. Use of the data

- **Purposes of data use by Dinacell Electrónica:** To improve application performance, technical maintenance, and the development of new features.
- **Disclosure to third parties:** Data are not shared with third parties, except with contracted technology service providers.
- **Possibility of revoking permissions:** The user may withdraw their consent at any time by sending an email to silos.support@dinacell.com

5. Data owner

- **Owner name:** Dinacell Electrónica S.L.
- **Address:** Calle Torno, 8 28521 Rivas-Vaciamadrid
- **Contact email:** silos.support@dinacell.com

6. User rights

The user has the right to:

- Access the data generated by the product.
- Download their data in a structured and commonly used format.
- Request the rectification or deletion of their data.
- File a complaint with the competent data protection authority.